



A guide to our...



HM Prison &  
Probation Service

# JUSTICE SERVICES

# Who are we?



## About **Acorn Training**

Acorn Training is a national training provider delivering apprenticeships, adult education, employability programmes, justice services, skills and career development with over 14 years' experience.

We provide a range of IAG, learning and employment services in partnership with HMPPS as a direct training provider within prison establishments in the UK and as a sub-contracted training provider through our service user in the community programme. Acorn Training are committed to improving the lives of individuals that have offended by supporting their rehabilitation through our services.

The team have been recognised for their work championing diversity and inclusivity, winning 'Network of the Year' at the 2020 World Skills UK Diversity and Inclusion Heroes Awards and highlighting the company's commitment to understanding personal circumstances, goals and aspirations and helping to break down barriers to work for all, specifically, individuals from disadvantaged backgrounds and misrepresented groups.



# How will we help service users?

**We are committed to understanding personal circumstances, goals and aspirations to help break down barriers to employment. We help with:**

- Writing CVs and developing interview techniques
- Assisting with disclosure letters
- Developing employment skills
- Helping with job search and applications
- Accessing training & qualifications
- Building confidence & skills
- Signposting money management and debt advice
- Sourcing local community support for your relocation area
- Providing 6-week after release service





# Testimonies

*"Teonne at Acorn Training has been working hard to implement the IAG contract within Grendon and Springhill. Teonne has set up and marketed the IAG service across 2 very different prison environments, set up process and tracking, completed a skills analysis and logged information for over 400 prisoners, liaised with various staff members, delivered induction and completed supportive 121s through restricted face to face appointments.*

*Teonne has also shared good practice with her fellow colleagues and has supported new staff joining the Acorn Justice Team. I would like to say a huge thank you to Teonne, she has remained adaptable to the COVID prison restrictions, always strives to do her best and has received excellent feedback from the Head of Learning and Skills."*

HMP GRENDON & SPRINGHILL





# Testimonies

*"Since the start of the contract both Hope and Helen have worked tirelessly to implement the Acorn Training IAG contract during extremely difficult circumstances due to COVID, but also within a strict prison environment. They have promoted the service, created new process for tracking, created new documentation, completed a full prison skills analysis to capture prisoner information relevant for Labour Market information, built employer links and set up a Record of Achievement for prisoners to complete.*

*They have dedicated time to building great working relationships with staff within the prison and now complete the whole prison induction with new receptions. They are both highly reliable, very passionate about their work within HMP Stafford and have demonstrated a huge amount of enthusiasm and commitment to ensure prisoners can access support and the contract is a success."*

HMP STAFFORD





# Testimonies

*"I have worked with Graeme at Acorn Training for nearly 5 years and throughout these years I have found Graeme to be very professional and helpful no matter what I have asked him to assist with.*

*Graeme has a very robust system when training as I have noticed that the new starters mirror his quality of work, if only there were more caseworkers like him. Furthermore, Graeme always ensures that when a new member of staff starts on the contract he spends quality time with them so that they can see what is required.*

*Recently we received a report that showed us the rejection of achievements within month and Graeme had achieved 100% which shows his quality & compliance is outstanding. Lastly, I have no doubt that Graeme continues to achieve his high standards going forward."*

SERVICE USERS IN THE COMMUNITY  
CONTRACT DELIVERY





# Our recent achievements

- Received a 99% positive feedback result from over 1000 service users across six prison establishments.
- Successfully supported five service users during the pandemic to achieve Level 3 and 4 qualifications under restricted circumstances.
- Developed a brand-new and interactive whole prison activities induction which is service-user focussed and highly-engaging.
- Continuous referrals to community support agencies cross-country including CFO3 and BBO (Building Better Opportunities) Projects to warmly hand over individuals who will benefit from continued support post release.
- Supported 110 service users into employment throughout the pandemic through the delivery of the CFO3 contract across Derbyshire, Leicestershire and Northamptonshire to help disengaged and socially excluded individuals with a history of offending, to enter mainstream services, education or employment.



**"Ensuring a safe and secure future for everyone to succeed in life and work"**

# Contact Us

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## Email

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## Website

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